

CERTIFICATE OF PARTICIPATION

iversity hereby certifies that **Miorali Miorali** has participated in the following course from June 2022 to June 2022:

Introduction to Facility Management – The Enabler of Change

Taught by Prof. Dr. Alex Redlein.

Due to the knowledge gained in this course the participant knows

- to differentiate the most important definitions of FM: their overlapping and trade-offs as well as their strategic messages.
- to apply the key management tasks of a Facility Manager.
- how to implement or optimise FM in different companies.
- to differentiate between FM and FS and to distinguish between the roles and representatives within the real estate industry.
- to differentiate between goals and tasks of asset, property and facility management.
- to be capable to differentiate between management of facilities and the job title Facility Manager.
- to identify the life cycle phases of a building and how to influence the total cost of ownership in the early phase of design.
- to define the macro-economic and micro-economic impact of the Facility Services, and how to use it according to international best practise cases.

About Prof. Dr. Alexander Redlein

Dr. Alexander Redlein is professor for Real Estate & Facility Management at the Vienna University of Technology and teaches at Stanford University. He is a strategic advisor for companies in Asia, America and Europe and an expert for setting up and optimizing FM processes, ICT and workplace management.



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